RSWA BOARD OF DIRECTORS
Minutes of Regular Meeting
November 14, 2023

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> A regular meeting of the Rivanna Solid Waste Authority (RSWA) Board of Directors was held on Tuesday, November 14, 2023 at 2:00 p.m. at the 2<sup>nd</sup> floor conference room, Administration Building, 695 Moores Creek Lane, Charlottesville, Virginia.

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**Board Members Present:** Mike Gaffney, Jeff Richardson, Sam Sanders, Brian Pinkston, Jim Andrews, Lance Stewart

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**Board Members Absent:** None. (City Director of Public Works position is vacant).

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Rivanna Staff Present: Bill Mawyer, Phil McKalips, David Rhoades, Lonnie Wood, Betsy Nemeth, Deborah Anama, Jacob Woodson

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**Attorney(s) Present:** Valerie Long.

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### 1. CALL TO ORDER

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Mr. Gaffney convened the November 14, 2023 regular meeting of the Board of Directors of the Rivanna Solid Waste Authority at 2:00 p.m.

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## 2. AGENDA APPROVAL

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Mr. Gaffney asked if any Board members wished to make comments or suggest changes to the agenda. Hearing none, he asked for a motion to approve the agenda.

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Mr. Pinkston moved that the Board approve the agenda. Mr. Andrews seconded the motion, which passed unanimously (6-0).

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### 3. MINUTES OF PREVIOUS BOARD MEETING

33 34 Minutes of the Regular Meeting of the Board on September 26, 2023

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Mr. Gaffney asked if there were any proposed changes to the meeting minutes.

37 38 Mr. Pinkston moved that the Board approve the September 26, 2023 meeting minutes. Mr. Stewart seconded the motion, which passed unanimously (6-0).

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### 4. RECOGNITION

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There were no recognitions.

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# 5. EXECUTIVE DIRECTOR'S REPORT

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Mr. Mawyer noted that the Ivy Transfer Facility continued to receive a substantial amount of tonnage, with an average of approximately 226 tons per day in October, totaling almost 6,500 vehicles. He stated that on the provided graph on the slide, the red line represented the current year and demonstrated that they were surpassing all previous years. He stated that this was positive news as it indicated their objective of increasing tonnage at Ivy was being met.

Mr. Mawyer stated they were also actively engaging with haulers to explore peak shaving on Mondays when excess tonnage occurred. He stated that Mr. McKalips was currently working with these vendors to address this issue. He stated that they had received a safety award from their insurance provider, VRSA, for reducing reportable incidents by 82% since 2019 in solid waste management. The attached photograph featured Betsy Nemeth, Director of Administration and Communications, VRSA representative Harry McMillen, David Rhoades, Solid Waste Manager, as well as Liz Coleman, Safety Manager.

Mr. Mawyer stated that they had received two grants from the Virginia Department of Environmental Quality, totaling \$67,265. He stated that these funds would go toward their litter prevention recycling programs, as well as purchasing educational materials and backpacks for school students. He stated that they were pleased with the outcome of their fall refuse special collection days. He stated that the events were successful, as evidenced by the tonnage and number of vehicles from both the City and County that attended these events.

Mr. Mawyer stated that in total, they collected 18,000 pounds of furniture and mattresses, 26,000 pounds of appliances from Albemarle, and additional pounds from the City. He stated that approximately 140 tires were brought on Saturday, October 14. He stated that this was another well-attended biannual event sponsored by both the City and County for special collections. He stated that Mr. McKalips and his crew did an excellent job with their pumpkin composting event at McIntire, where they collected over 2,400 pounds of pumpkins to be transported to Panorama Farm for composting.

Mr. Mawyer stated that Mr. McKalips organized a student tour with Murray Elementary School students at the Ivy Convenience Center. He mentioned that on the agenda, they had the Board meeting schedule for the next calendar year. He stated that all six meetings of the Solid Waste Board were proposed to be in person, starting in January and held every other month. He stated that also provided was the holiday schedule for the year 2024, which included their standard 12.5 holidays. She stated that they had also proposed to grant staff a holiday on Friday, July 5, as July 4 fell on Thursday. He stated that solid waste facilities would remain open that day, and staff would receive additional pay for working on holidays.

Mr. Mawyer stated that the facilities were closed only on six major holidays, which were January 1, Memorial Day, July 4, Labor Day, Thanksgiving Day, and Christmas Day. He stated that this accounted for six of the 12.5 normal holidays, with the other six and a half holidays the facilities would be open and staff receive additional holiday pay. He stated that this was included in the consent agenda, and this meeting marked the last Solid Waste Board meeting that year. He wished everyone a happy holiday season.

### 6. ITEMS FROM THE PUBLIC

Matters Not Listed for Public Hearing on the Agenda

There was no one wishing to speak.

#### 7. RESPONSES TO PUBLIC COMMENTS

Mr. Mawyer noted that it had been identified in the schedule for the next year's Board meetings that along with having all meetings in person, they required that all comment from the public would be in person, and they would no longer take virtual comment during the public comment period, similar to what the City Council had recently implemented. He stated that although the meetings would still be recorded and accessible online, individuals wishing to speak with the Board would need to attend in person. He stated that the proposal was up for consideration by the Board.

Mr. Gaffney asked if there was a motion and a second.

Mr. Andrews stated that he was trying to understand whether there was a real concern from any other places where this sort of organization had problems with public comment.

Mr. Mawyer stated that after reading about the City Council meeting in which they had callers who went on improper rants, while they had never had that in these meetings, they were trying to be proactive to not have such a situation in which they had to cut someone off or stop them in the middle of an inappropriate comment.

Mr. Andrews stated that he could appreciate the dilemma that Charlottesville was put into, but it was handled by their legal counsel the moment that it happened.

Mr. Pinkston stated that it was tricky because there was a fine line between not letting someone take over their meeting with abusive and terrible language and not infringing on their right to free speech. He stated that they may revisit this at some point, but they elected to pause those comments, which made the meetings go more quickly. He asked if the County was still taking virtual comments.

Mr. Andrews stated that they were still taking virtual comments.

Mr. Pinkston stated that they could have this same conversation when they met with the Water and Sewer Board. He stated that he did not have strong feelings about taking it away, as he did not think that either RSWA or RWSA would be targets like the City and the County were for those people that had nothing better to do than harass local elected officials. He stated that he was ambivalent, because their time had not been dominated by people calling for 20 or 30 minutes with those comments.

Mr. Andrews stated that he did not think that they had had a problem, and he wanted the ability for those who may not be able to attend the meeting to have access to make comments relevant to the work of the Board.

Mr. Pinkston stated that he was personally amenable to continuing to hold virtual public comment, but did not know how others felt about it.

Mr. Sanders stated that City Council would revisit the matter in January during their retreat as part of reviewing their procedures. He stated that because this was recently established, they would revisit it. He stated that whether they took action or not remained to be seen. He stated that the issue might have been associated with other events happening at the time. He stated that he had his own controversy developing at that moment, which they believed triggered the attention. He stated that what they had observed across the country was that individuals engaging in wrongdoing had been

147 148 149	searching for an opportunity and targeting bodies like this regardless of their size. He stated that he would simply provide this information for further understanding.
150 151 152	Mr. Andrews asked if they had the ability to respond if the comments being made were totally inappropriate and out of line and to cut off the microphone so they could move on.
153 154	Ms. Long confirmed that yes, they did, if the comments were inconsistent with the Board's guidelines.
155 156 157	Mr. Mawyer asked Mr. Wood if they could cut off speakers while speaking.
157 158 159	Mr. Wood answered yes, the Board would have to decide whether to cut them off.
160 161 162	Mr. Sanders stated that in their previous conversation, the Chair had to be the one to speak, because the Council was trying and it was difficult to know what to do during that situation.
163 164 165 166	Mr. Mawyer stated that it was up to the Board to decide whether to continue with the way they had been allowing virtual public comment, and acknowledged that they had not had any problems. He stated that the proposal was to revert back to pre-pandemic procedures of in-person meetings with in-person public comment. He reiterated that it was the Board's decision.
167 168 169 170	Mr. Gaffney stated that hearing the comments, he was fine with continuing to hold virtual public comments as they had been. He asked if Mr. Sanders would please keep the Board informed of City Council's decision.
171 172 173	Mr. Sanders confirmed that everyone would let them know what they decided to do.
173 174 175	Mr. Mawyer thanked the Board for providing their consensus on the matter.
176	8. CONSENT AGENDA
177 178	a. Staff Report on Finance
179 180	b. Staff Report on Ivy Material Utilization Center/Recycling Operations Update
181	c. Staff Report on Administration and Communications
182 183	d. Approval of Board Meeting Schedule for Calendar Year 2024
184 185	e. Approval of the Holiday Schedule for Calendar Year 2024
186 187	f. Approval of Engineering Services – Northern Convenience Center – TRC Companies
188 189 190 191	Mr. Gaffney asked if there were any items on the consent agenda that Board members wished to pull for comments or questions. Hearing none, he asked if there was a motion and a second.
192 193 194	Mr. Andrews moved that the Board approve the Consent Agenda as presented. Mr. Pinkston seconded the motion, which passed unanimously (6-0).

9. OTHER BUSINESS

a. Presentation and Vote on Acceptance: FY 23 Audit Report Matthew McLearen, Robinson, Farmer, Cox Associates

Mr. McLearen introduced himself as Matthew McLearen, with Robinson, Farmer, Cox Associates. He stated that he was presenting the results of the Fiscal Year 2023 audit and would answer any questions the Board may have. He stated that he would review the separate letter titled "The Communication with Those Charged with Governance." He stated that as the auditor required to communicate certain items to the governing body, he would briefly review the six comprehensive points in this letter.

Mr. McLearen stated that he would begin by discussing the first item in the letter, the requirement to communicate the difference between management responsibilities and auditor responsibilities as part of the audit. He stated that it was essential to know what the audit responsibilities were. He stated that as the auditor, they were required to test records, test controls, and perform procedures on the financial statement. He stated that management also played a vital role in the audit process, which included maintaining records sufficient for audit purposes, allowing access to those records, maintaining internal controls over financial reporting throughout the fiscal year, and implementing new accounting standards.

Mr. McLearen stated that the second item in the letter concerned accounting estimates, which were a key point. He stated that most financial statements include some sort of an estimate incorporated into the financial statements. He stated that these estimates can range from allowances for uncollectable accounts to estimated lives or depreciable assets on long-term fixed assets. He stated that significant estimates included in this set of financial statements were the depreciable lives of the long-term assets and those used in determining pension and OPEB liabilities.

Mr. McLearen stated that the third item discussed in this letter is the difficulties encountered during the formation of the audit. He stated examples included incomplete documentation or an inability to access certain records necessary for their audit testing. He stated that he was pleased to report that there were no difficulties encountered on the FY23 audit. He stated that corrected and uncorrected misstatements were also addressed in this letter. He stated most audits involved a proposed audit adjustment, which was included in the annual comprehensive financial report, and the financial report considered corrected misstatements. He stated that professional standards required that they disclose any uncorrected misstatements.

Mr. McLearen stated that those were adjustments not included on each report, so they were required to disclose the details and nature of proposed audit adjustments and any reasoning for their exclusion. He stated that he was pleased to report that in reading the letter, there were no uncorrected misstatements for the FY23 audit. He stated that the fifth item concerned their knowledge of management consulting a second audit firm, also known as opinion shopping. He stated that professional standards required them to disclose their awareness that management may seek a second opinion from another audit firm. He reported that they had no knowledge about this matter.

Mr. McLearen stated that lastly, they were required to disclose any audit findings and the nature of discussions held, along with management's responses resulting from these audit findings. He reported that there were no significant audit findings disclosed for the FY23. He stated that these five points encompassed the letter to those charged with governance.

Mr. McLearen stated that he would briefly review the annual comprehensive financial report, which was divided into four sections. He stated that he would highlight two items in this report, as well as the three financial statements contained within it. He stated that the first of those two items, the independent auditor's report, was the auditor's opinion on the material accuracy of the financial statements. He stated that they had issued an unmodified or clean opinion on the financial statements for the fiscal year ending June 30, 2023. He stated that the report was dated October 26, 2023.

Mr. McLearen stated that the three financial statements included the statement of net position, was very similar to a balance sheet for for-profit entities. He stated that it presented the assets, liabilities, and net position or equity of the authority. He stated that the net position at June 30, 2023 was approximately \$10.2 million. He stated that displayed on the slide was exhibit one, spanning two pages.

Mr. McLearen stated that the second of the three financial statements was a statement of revenues, expenses, and changes in that position. He stated that it was similar to an income statement or a profit and loss statement for a for-profit entity, which reported an increase or decrease in the net position number. He stated that the statement reported a \$1.6 million dollar increase in net position for the year ending June 30, 2023.

Mr. McLearen stated that the third and final financial statement in this document was a statement of cash flows. He stated that the report showed an increase or decrease in the actual cash position for the authority. He stated that a majority of the numbers on this statement could be found about two-thirds of the way down. He stated that there was a double underline, and the ending cash position for the authority was \$3,370,000 on June 30, 2023.

Mr. McLearen stated that the final report he wanted to bring to the Board's attention was the independent auditor's report on internal controls and compliance. He stated that it could be found in this document bearing the audit firm's letterhead. He stated that in this report, an auditor would describe any significant deficiencies or material weaknesses in the internal control or financial reporting structure. He stated that upon reading the report, no significant deficiencies or material weaknesses had been disclosed in the thorough and financial reporting structure.

Mr. Gaffney asked if there were any questions from Board members regarding Mr. McLearen's presentation on the financial report.

Mr. Richardson asked to see the page with the double underlined segment. He asked if that number was referring to the end of the fiscal year, June 2023.

Mr. McLearen answered yes.

Mr. Richardson asked what that number should represent to the Board.

Mr. McLearen explained that the number was the actual cash balance. He stated that the authority would have multiple types of assets, which were reported on the statement in that position. He stated that this highlighted one of those assets, the most liquid one, which was the cash position. He stated that the reconciled cash balance represented the total amount of cash the authority had at that point in time.

Mr. Richardson asked Mr. McLearen if it was his professional opinion that the listed amount of money was comfortable for the size of their organization.

Mr. McLearen stated that he would say that it was consistent with other authorities.

Mr. Richardson stated that he appreciated the comprehensive answer, as he understood Mr. McLearen had other clients of varying sizes.

Mr. Pinkston asked to see the slide referring to the net position. He asked if Mr. Mawyer if the organization's retirement plans were through VRS.

Mr. Mawyer stated yes, all of their employees had retirement plans through VRS.

Mr. Pinkston asked if there was an obligation of the Authority built into this retirement program.

Mr. Mawyer stated yes.

Mr. McLearen stated that VRS provided an actuarial evaluation for each of its participating entities. He stated that the authority received a separate actuarial evaluation. He stated that the state had contracted with a third party to measure those liabilities, and they reported a net pension asset, indicating that they had estimated and, as previously mentioned, there were numerous estimates involved in this process, but it was projected that the current assets of the authority exceeded the projected liability. He stated he could highlight the relevant language in this section.

Mr. Pinkston asked if they were contributing to the state.

Mr. McLearen stated yes. He stated that it could be seen under their "other assets" that there was a net pension asset of approximately \$269,000. He stated that this figure was subject to change. He noted that the market returns had a substantial influence on the actuaries' calculations. He stated that consequently, as the market declined, this number was likely to transition into a liability position.

Mr. Gaffney stated that it was not often seen with a government entity.

Mr. McLearen stated that in general, a net pension liability existed rather than a net pension asset. He stated that this was measured one year prior. He stated that considering the way the market had performed, there was a strong market currently, and he believed that next year, this situation might change. He noted that it was heavily influenced by both the workforce and the market returns.

Mr. Gaffney asked if there were any other comments or questions regarding the item. Hearing none, he asked if there was a motion.

Mr. Pinkston moved the Board to approve the auditor's report. Mr. Andrews seconded the motion, which passed unanimously (6-0).

b. Presentation: Baling Facility Update David Rhoades, Solid Waste Manager

Mr. Rhoades introduced himself as an employee of Rivanna Solid Waste Authority for the past seven years. He stated that previous to that, he was the operations manager of Van der Linde Recycling. He stated that he had been asked to present an update on a baling facility that afternoon.

He stated that to begin, he wanted to provide some information and background. He stated that their current Meade Avenue paper sort facility processed fiber and plastic products. He stated that this facility was only partially enclosed and could not store all of the materials they collected indoors without congestion.

Mr. Rhoades stated that at present, their site processes seven materials, but the paper sort facility had only six bays. He stated that due to the increased recyclable products at their collection facilities, and the addition of the Southern Albemarle Convenience Center, their current paper sort facility had become undersized and was located on leased property with no long-term access agreements. He stated that in 2019, RSWA completed a paper sort master plan that evaluated options for modifying the existing facility or developing a new one. He stated that the plan did not support expanding the existing paper sort with short-term lease agreements.

Mr. Rhoades stated that during the September 2021 Board of Directors meeting, staff presented information on the operations and conditions of their existing paper sort facility and its value to their recycling program. He stated that in that meeting, the Board authorized staff to find a new location for a replacement facility, complete a preliminary engineering report for a new facility, purchase a new baler for the existing paper store, and replace the old problematic baler. He noted that the new baler, purchased and installed in 2023, would be relocated to the new facility.

Mr. Rhoades stated that the design criteria for the new baling facility included locating it on property controlled by RSWA, Albemarle County, or the City of Charlottesville, and it would be fully enclosed, allowing all materials received to be processed indoors to prevent litter. He stated that it would have the capacity to fully accommodate the materials they currently manage without outside storage and would include a second baler for redundancy and to be able to manage the growth of the recycling program.

Mr. Rhoades stated that in 2022, RSWA completed a preliminary engineering report that refined the facility's design, evaluated potential sites, and recommended a location at Ivy MUC at a cost of \$6.4 million. He stated that the site was ideal due to its flat terrain, requiring minimal cutting and filling. He stated that the location would allow RSWA to utilize existing site scales and infrastructure. He noted that having the baling facility on the IMUC property also increased access to shared equipment and personnel, enabling the use of sweepers, trucks, and other available resources from the Transfer Station.

 Mr. Rhoades stated that furthermore, the site provided a beneficial use for otherwise impacted land instead of operating on a greenfield site. He stated that the Board authorized the Executive Director to request City and County funding for design, permitting, and construction for FY 24 and FY 25 budgets. He had a few slides to show the Board. He indicated the current transfer station and the proposed location for the baling facility was indicated by the color blue. He stated that the red rectangle represented the truck parking area, consisting of a concrete apron and a gravel pullout lot. He stated that the green circle denoted a stormwater BMP. He stated that by the final design, this BMP may be relocated or remain in its current position.

Mr. Rhoades stated that for reference, the current transfer station spanned approximately 11,000 square feet, while the proposed baling facility would cover around 17,000 square feet. He indicated where Dick Woods Road was located on the map and where customers would enter the facility as if they were using the recycling center or the transfer station. He stated that they would cross the scales, drive north through the landfill cells, and then northeast to the baling facility.

Mr. Rhoades stated that the next slide displayed the current layout design, illustrating the traffic pattern following the previous slide where they went northeast. He stated that the trucks would drive down the access road and turn into or back into the facility to unload. He explained that their tractor-trailers would continue eastward, pull into the parking lot, and then back up to a loading dock. He stated that the objective of this process was to maintain a road that connected with their current clean fill site. He stated that the glass stockpile would need to be relocated, and the green circle represented the stormwater BMP location in the future.

Mr. Rhoades stated that on the next slide, there were photos of the proposed baling facility site from the top of Cell 2 unlined. He stated that the flat area was currently being used for container storage but that would be moved to make way for the new facility. He pointed out that the trees in the area would also be helpful, as well as the glass pile visible nearby, which would need to be relocated. He stated that the slide showed preliminary building elevations, with an 18-by-24 foot overhead door at the front of the building and 11 trailer docks featuring 8-foot-by-8-foot vertical lift doors at the back. He stated that there was a personnel door and a staircase leading down to the parking area. He noted that the elevation in this area demonstrated a 30-foot nominal eave height.

Mr. Rhoades stated that next, the preliminary floor plan proved to be more intriguing. He stated that when discussing the 18-by-24 foot door, trucks could either pull into or back into this space. He stated that at this time, they could make use of the four bays designed for incoming recycling and storage. He stated that there were 11 trailer docks available, some of which could be utilized for product storage. He stated that they had their two balers, one located in each area. He stated that the preliminary wall design illustrated the inward and outward movement of the facility's side walls, featuring an eight-foot vertical lift door, rain guards, trailer bumpers, a loading dock, and an additional layer of protection in the form of a concrete bollard that safeguarded the door structure.

Mr. Pinkston stated that they had one baler now. He asked if there was a new baler in the proposal.

Mr. Rhoades stated yes. He stated that one existing baler would be transferred to the new facility, then they would purchase a second baler. He continued to explain that they were currently at the 30% completion of the design phase, and expected design and permitting to be completed during the second quarter of FY 24. He stated that the specialty equipment, such as the second baler Mr. Pinkston mentioned, would be purchased along with the trailers sometime between November of 2024 and July of 2025. He stated that they anticipated construction bidding and award completion by July of 2024, followed by construction during FY 2025.He stated that if everything proceeded according to schedule, this should have them ready to use the baling facility by November of 2025.

Mr. Andrews asked to see the slide showing the layout of the entire site. He asked if trucks would enter from the bottom entrance.

Mr. Rhoades stated yes. He stated that it was a downhill grade from the upper portion of the vegetation area. He stated that trucks would drive down and the road would then turn. He stated that the plan showed the trucks turning in, bearing right, and going east on the site. He stated that depending on the operator or other management practices, the trucks could either pull into the facility and back to an appropriate bay or back into the facility directly to that bay.

Mr. Andrews asked if those would be full-sized tractor-trailers.

Mr. Rhoades stated that they should be unloading 10 wheeled trucks in there. He stated that the turns were sufficient for a trailer to enter but perhaps not a tractor trailer. He stated that the tractor-trailers were designed to continue to go through and back up to their loading docks.

Mr. Mawyer stated that the roll-off containers depicted in the picture were located at the Southern Albemarle Convenience Center and at the McIntire Recycling Center. They would collect those containers and bring them to this new facility and process the recycling materials through the baling machine to be compacted. He stated that they then put the bales in tractor-trailers for shipment.

Mr. Gaffney asked if this was a manned facility since there were no restrooms.

Mr. Rhoades replied yes, it was a manned facility. He stated that they would install port-o-johns on the site, and the employee had the opportunity to drive to the main office which had running water. He stated that this was typical for the Transfer Station and the rest of the site and staff would not be confined to that building if they needed to leave.

Mr. Pinkston asked if they used Bobcats to move the debris around.

Mr. Rhoades answered yes, they used Caterpillar 246Ds with a one-yard bucket on the front. He stated that they used the grapple bucket on that to grab the product and carry it to the bay. He stated that in that building, they would put the messiest products, such as the plastics, as close to the baler as possible so they were not dragging it across the building. He confirmed that they would be able to move anything there with the equipment they had.

Mr. Mawyer asked Mr. Rhoades to display the first slide of the presentation again. He asked him to explain what was depicted on the slide.

Mr. Rhoades stated that on the slide was an image of the piece of equipment they current had, which had a one-yard bucket on the front with the grapple, which was able to go into the product that they had. He explained that this was very similar to the four bays that would be in the new building. He added that they had trailers used for storage as well. He stated that the machine went through the building, grabbed scoops of the product, brought it to the baler, and dumped it in the open top of the baling machine. He stated that when the bale came out, they used a forklift with a bale clamp on the front, which went up to the bale, grabbed it, squeezed it, picked it up, and carried it to its final destination for hauling.

Mr. Pinkston asked if each one of those had to be positioned in the back of a semi-truck. Mr. Rhoades stated yes. He stated that they put 23 bales per trailer, stacked two high down the center. He stated that they were transported to the mills and unloaded in the same manner they loaded them onto the truck.

Mr. Stewart stated that the image reminded him that an element of the lease for the existing facility was that it may require Rivanna to restore the old building to its original condition or a similar requirement. He asked if he recalled that correctly and whether it had been negotiated or accounted for in the cost estimate for the new baling facility.

Mr. McKalips answered that the engineering estimate of \$6.4M included an estimated cost of \$290,000 for rehabilitating the current building. He stated that they had not yet discussed this with the building owner, but primarily, issues such as the degraded insulation visible there were considered normal wear and tear due to it being an open-sided structure. He stated that birds had

also damaged the insulation. He stated that around the doors, they would need to perform some rehabilitation work where the skid steer had impacted the area repeatedly, thousands of times.

Mr. Rhoades stated that he would emphasize the importance of installing the concrete bollard in front of the doorways.

(recess RSWA in a JOINT SESSION with the RWSA)

At 2:43 p.m., Mr. Andrews moved to recess the meeting of the Rivanna Solid Waste Authority Board. Mr. Sanders seconded the motion, which passed unanimously (6-0).

At 3:39 p.m., Mr. Pinkston moved to reconvene the Rivanna Solid Waste Authority Board. Mr. Richardson seconded the motion, which passed unanimously (6-0).

a. Presentation: Paychex Payroll and Human Resources Information System (HRIS) Review

Ms. Betsey Nemeth stated that she would present information about the organization's new payroll and HRIS system, Paychex. She stated that over a year ago, they started looking for a new payroll-only system, as they had been using accounting software before. She stated that they wanted to enhance their employee experience around payroll and other parts of human resources, ultimately achieving efficiency and cost-effectiveness. She stated that they chose Paychex from several different vendors. She stated that they had customized the organization's payroll processing to their specifications, and they were a little bit different than most places because they worked 24/7 and on holidays, so there were varying kinds of pay.

Ms. Nemeth stated that she was excited about the addition of an entire electronic application system and the ability to post job openings on multiple recruiting websites simultaneously. She stated that when she input a job into the system, it posted across various platforms, including their own website. She mentioned that electronic onboarding will be implemented, allowing new hires to complete their onboarding forms from home. She stated that this included electronic I-9 and E-Verify employment eligibility verification processes. She stated that there was a significant achievement in implementing a learning management system (LMS).

Ms. Nemeth stated that they had introduced a time and attendance system for hourly employees, replacing manual tracking with punching into a timeclock. She stated that multiple methods existed for employees to punch in and out using their cell phones, computers, or a timeclock. She stated that in addition, all pay stubs and tax forms were now available electronically for employees, when before they were solely on paper. She stated this system allowed employers to file state federal employer payroll taxes by Paychex, with the payment being sent through the system itself.

Ms. Nemeth stated that employees could make changes to their personnel information electronically without submitting any paperwork. She stated that the management system handled leave, including sick time, vacation time, bereavement time, and volunteer time off. She stated that there were three ways for employees to access the clock, including the dashboard, computer, or timeclock.

Ms. Nemeth stated that the computer displayed information about their new system. She explained that there was a green button for hourly employees to punch in and that they could also

use their cell phones for this purpose. She mentioned that geotracking would be used, so they would know the location of employees who punched in from their living rooms rather than a work site. She stated that the third picture showed the actual time clock at Ivy, which was the only one being used. She stated that employees used their employee numbers to punch in and out.

Ms. Nemeth stated that the application system was exciting because it automatically posted jobs on numerous job boards and the website, tracking the entire hiring process electronically. She stated that from the job posting to the onboarding process, hiring involved numerous steps, including interviews, questions asked, and application design tailored to specific positions. She stated that the system maintained a comprehensive list by job that tracked individuals' progress throughout this process. She stated that the job description library was continually expanding, ensuring they had accurate and detailed descriptions for each role.

Ms. Nemeth stated that currently, their website featured a single job application for all available positions. She stated that with the new system, she could now create customized applications for each position, such as water manager, HR manager, safety manager, or water operator, to gather specific information relevant to the role. She stated that upon hiring someone, they sent an onboarding email containing instructions for completing all required documents. She stated that the program would include a copy of their handbook for participants to read and sign off on. She stated that additionally, E-Verify would be used for completing the I-9 employment eligibility form, verifying with the government that the individual was legally allowed to work in the United States.

Ms. Nemeth stated that they had recently begun working on integrating Paychex learning management into their system, which aligned well with their strategic plan. She stated that as outlined in the plan, they aimed to track and manage various types of training for employees. She stated that Paychex already featured a learning library covering safety, HR, and IT topics. She stated that this integration allowed them to create personalized learning journeys for individual employees based on their areas of improvement or focus, such as leadership development. She stated that reporting was available for each employee's training hours, allowing them to receive an individualized training and learning transcript.

Ms. Nemeth stated that they could add their own training activities to the transcript. She stated that for example, she took courses to maintain certifications and could include all her external training in the transcript. She stated that they could upload various training modules, not just job-specific ones. She stated that in the past week, they had added their safety training, which was conducted as a module every other week, and all of this information was now available in the system. She stated that additionally, employees who wanted to create their own training modules or come up with new ideas could submit them for inclusion in the system.

Mr. Gaffney asked if Ms. Nemeth was looking forward to the new program.

 Ms. Nemeth stated yes. She stated that the training was very interesting. She stated that the software would be tracking most of the training they did, rather than tracking it on spreadsheets. She stated that it would also be great for their employees because they no longer had to call her on the phone to ask for paper paystubs. She stated that employees could access all of that information on their phones now.

Mr. Pinkston asked if this was similar to Workday.

Ms. Nemeth stated yes. She stated that their organization was not large enough to use Workday, but it was similar. Ms. Mallek asked where they were in terms of the implementation process. Ms. Nemeth stated that all paperwork was being processed there now. She stated that she hoped the application process would be operational in January. She stated that the LMS was integrated but not yet activated. She stated that she wanted to do a few modules herself and make sure it was acceptable. Ms. Mallek asked if those were their modules. 

Ms. Nemeth stated that she was referring to the outside modules. She clarified that they could be both. She stated that they had already uploaded their in-house safety training, but Paychex had their own modules that she wanted to review before sending them to employees to complete.

Ms. Mallek asked if it would include cyber training.

Ms. Nemeth stated that they got cyber training from a different vendor and had not crossed that bridge yet. She stated that she would be curious to see what their IT team thought of that.

Ms. Mallek asked if the I-9 notification to the government was required at the very end. She asked if it would be more sensible to get that done before sending the onboarding email to someone.

Ms. Nemeth stated that she would have to do it after she offered the job to them. She stated that as part of their onboarding process, she had to verify their ID. She stated that she would have to rescind the offer if they were not qualified to work in the U.S.

#### 10. OTHER ITEMS FROM BOARD/STAFF NOT ON AGENDA

There were none.

#### 11. CLOSED MEETING

There was no closed meeting.

#### 12. ADJOURNMENT

At 3:52 p.m., Mr. Andrews moved to adjourn the meeting of the Rivanna Solid Waste Authority. Mr. Richardson seconded the motion, which passed unanimously (6-0).

Respectfully submitted,

My. Sam Sanders Secretary - Treasurer